CLARA'S COLLEGE OF COMMERCE, YARI ROAD, VERSOVA, ANDHERI (WEST), MUMBAI-400061 STUDENTS SATISFACTION SURVEY ON TEACHING LEARNING PROCESS

ı	GENERAL INFORMATION
Α	Please confirm this is the first and only time you answer this survey:
	Yes
	No
В	Age:
С	Gender:
	Female
	Male
D	Academic Year:
E	What degree program are you pursuing now?
	Bachelor's
	Master's
F	Degree Programme you are studying?
	Bachelor of Commerce
	Bachelor of Commerce in Accounting and Finance (BAF)
	Bachelor of Management Studies(BMS)
	Bachelor of Mass Media (BMM)
	Master of Commerce (MCom)
G	You are Studying in:
	First Year
	Second Year
	Third Year
	PG Part 1
	PG Part 2
II	Following are the questions for online Students Satisfaction Survey regarding Teaching Learning process:
1	The syllabus covered in the class:
	85 to 100%
	70 to 84%
	55 to 69%
	30 to 54%
	Below 30%
2	How well did the teachers prepare for the classes?
	Thoroughly
	Satisfactorily
	Poorly

Indifferently
Won't teach at all

3	How well were the teachers able to communicate? Always effective Sometimes effective Just satisfactorily Generally ineffective Very poor communication
4	The teacher's approach to teaching can best be described as: Excellent Very good Good Fair Poor
5	Fairness of the internal evaluation process by the teachers: Always fair Usually fair Sometimes unfair Usually unfair Unfair
6	Was your performance in assignments discussed with you? Every time Usually Occasionally/Sometimes Rarely Never
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students: Regularly Often Sometimes Rarely Never
8	The institution provides multiple opportunities to learn and grow: Strongly agree Agree Neutral Disagree Strongly disagree

9	Teachers inform you about your expected competencies, course outcomes and programme outcomes: Every time Usually Occasionally/Sometimes Rarely Never
10	Your mentor does a necessary follow-up with an assigned task to you: Every time Usually Occasionally/Sometimes Rarely don't have a mentor
11	The teachers illustrate the concepts through examples and applications: Every time Usually Occasionally/Sometimes Rarely Never
12	The teachers identify your strengths and encourage you with providing right level of challenges: Fully Reasonably Partially Slightly Unable to
13	Teachers are able to identify your weaknesses and help you to overcome them: Every time Usually Occasionally/Sometimes Rarely Never
14	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process: Strongly agree Agree Neutral Disagree Strongly disagree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences:

To a great extent	
Moderate	
Some what	
Very little	

Not at all

16 Teachers encourage you to participate in extracurricular activities:

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

17 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work:

To a great extent

Moderate

Some what

Very little

Not at all

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching:

Above 90%

70 - 89%

50 - 69%

30 - 49%

Below 29%

19 The overall quality of teaching-learning process in your institute is very good:

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

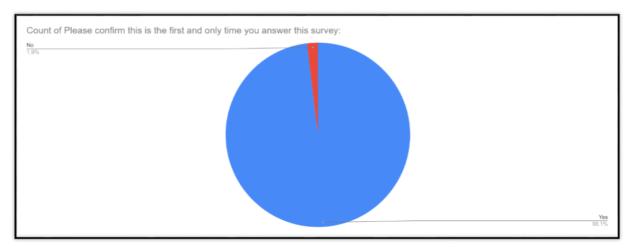
20 Give three observation / suggestions to improve the overall teaching – learning experience in your institution:

Suggestion 1:

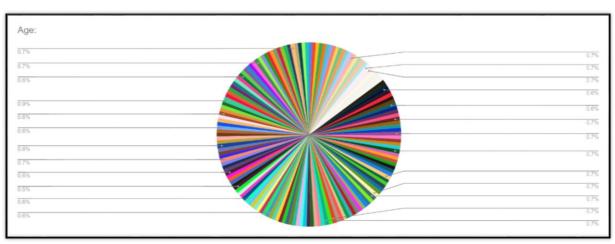
Suggestion 2:

Suggestion 3:

1



2.



3.

